“User Survey Results”
Alberto Conti
1. How often have you used MAST in the past 12 months?

- Daily: 6%
- Few times/wk: 15%
- Few times/mo: 36%
- Few times/yr: 37%
- Never: 6%

126 Responses
2. Which missions did you access?
4. Which MAST interfaces do you commonly use?
5. Describe your experience with MAST documentation

- Some Trouble: 42%
- Often Trouble: 7%
- Mayor Trouble: 2%
- Good: 50%

- “GALEX/Casjobs documentation [...] not sufficiently detailed”
- “Figuring out the difference in what units the counts were in for MAST and HLA data was confusing and difficult to find”
- “Add a link to a page that contains links to all available documentation related the mission + all available tools related this mission”

107 Responses
5. Describe your experience with the Kepler archive

- “Would like to see some persistence added to the Web form”
- “Too little data available at this time to make a solid judgment”
- “I needed light curve for large amount of sources and it took me a while to find the 'ftp archive'”
- “The FITS files need to include flags indicating data quality”

24 Responses
8. Please rate the usefulness of the following HLA tools

- **Adv Search**
- **Uploads**
- **Tb Sorting**
- **Footprints**
- **Previews**
- **Int Display**
- **Catalogs**
- **Cart**
- **FAQ**
- **Videos**

Useful
Unsure
Not Useful
9. How important are the following for MAST overall success?
9. How important are the following for MAST overall success?

- Useful
- Unsure
- Not Useful

- X-Corr
- Int Light Curve
- Int Spectra
- Mosaic
- Persistence
- Notification
- User Account
- Upload
“Add JWST instrument footprints, if possible.” [!!!]

“An interactive plotting/image tool would be a big improvement.”

“Integration with publications (ADS) is really very important for retrieving published data.

“Support Starview which is much better than LAST”

“It would be useful to cross correlate a user's provided catalogue (e.g. AKARI) with the whole content of external catalogues (e.g. 2MASS). I mean no limitations on the search radius.”

“It's working really well for all my needs.”